

Ellucian's Global Browser Support Calendar

Publication of Ellucian's Oracle Support Calendar and Browser Support Calendar for Banner is migrating to Ellucian eCommunities in the Banner General and Technical Forum (<https://ecomunities.ellucian.com/community/banner-technical>).

Publication of this information via the Banner Compatibility Matrix web application will end December 2018.

The following browsers and versions are supported by all Ellucian products except where noted in the "Notes & Exceptions" column.

Browser Support

Browser	OS	Support Begins	Support Ends	Notes & Exceptions
Chrome (all)	Windows*	Currently Supported		*Ellucian makes every attempt to support the latest browsers with the latest releases of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. <i>Due to NPAPI plugin dependencies, Banner 8.x INB is no longer supported on Chrome 45 and higher. Please see Article 000035689 for more information about browser restrictions for Banner 8.x INB support.</i>

Firefox (all)	Windows* Mac OS*	Currently Supported		<p>*Ellucian makes every attempt to support the latest browsers with the latest releases of our products. Firefox and Chrome support may be limited to the current version and one back for most products except where noted in the documentation. <i>Due to NPAPI plugin dependencies, please see Article 000035689 for more information about browser restrictions for Banner 8.x INB support. Firefox no longer supports NPAPI plugins, including the Java runtime, as of Firefox 52 3/7/2017).</i></p> <p><u>Firefox Extended Support Release</u>: While Ellucian has not been through a formal certification of the Firefox ESR browser, based on customer feedback, we will provide support to customers running Firefox ESR, for both Banner 8 and Banner 9, until Banner 8 INB moves to Sustaining Support. Issues identified that are unique to the Firefox ESR browser will be evaluated on a case-by-case basis, and we will not address performance issues unique to the Firefox ESR browser</p>
Microsoft Edge	Windows 10	Currently Supported		<p>*All Ellucian solutions supported except: Banner 8.x INB will not be supported on MS Edge.</p> <p>Banner 8.x SSB support for Edge is dependent upon Oracle WebLogic 12c.</p>
Safari (all)	Mac OS*	Currently Supported		<p>*Ellucian makes every attempt to support the latest browsers with the latest releases of our products.</p>
Internet Explorer 11	Windows	Currently Supported	December 2019	

Assistive Technology Support

Technology	OS	Support Begins	Support Ends	Notes and Exceptions
JAWS 16	Windows	Currently Supported		Banner 9 currently supports the JAWS Screen Reader for IE 11 and Firefox according to Ellucian's Browser Support policy.*
JAWS 17	Windows	Currently Supported		Banner 9 currently supports the JAWS Screen Reader for IE 11 and Firefox according to Ellucian's Browser Support policy.*
VoiceOver	OSX El Capitan (and higher)	Currently Supported		Banner 9 currently supports the VoiceOver that bundles with OSX El Capitan (and higher) on Safari.*
VoiceOver	iOS 9.2.1 (and higher)	Currently Supported		Banner 9 currently supports the VoiceOver that bundles with iOS 9.2.1 (and higher) on mobile devices.*

* Operating systems listed are exclusive to the supported operating system and browser version as documented by the browser or assistive technology manufacturer and supported by Ellucian solutions. Indicates all Operating Systems supported by the browser or assistive technology manufacturer as documented by the manufacturer and tested by Ellucian. The Recruiter Console supports IE on Windows only. Colleague UI does not support Chrome. Ellucian International Student and Scholar Management is supported on IE and Firefox for Windows only. *In some cases where third party products (ex. Cognos, EMC ApplicationXtender for Banner Document Management) do not support the listed browser version, Ellucian solutions which are dependent upon the third-party component may not be fully supported.* Always consult product release guides for additional support information. See the Ellucian Browser Support Policy page for more information about supported browsers for Administrative applications and Self Service Applications.